

(This is a copy and paste of a forwarded email to myself, my response sent out as a BCC to my customer list, but addressed to the County Executive, Council Members, and Airport Administration, and finally a response from the Pierce County Executive)

From: Tyesha Green [<mailto:tgreen2@co.pierce.wa.us>]
Sent: Friday, January 30, 2015 10:17 AM
To: Deb Wallace
Subject: 2015 Pierce County Airport Tenant Survey

Good Morning,

We appreciate you being a part of our airport community! Your feedback regarding your experience at Tacoma Narrows Airport and Thun Field would be greatly appreciated. We invite you to take a brief survey: <http://piercecountrysurveyshare.com/s/AYA9TZD>. The survey will close on February 9, 2015. Your responses will help us to improve the Pierce County Airports experience.

Kind Regards,

Deb Wallace
Airport and Ferry Administrator
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Tyesha Green
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On Feb 6, 2015, at 9:54 AM, Michael E. Thompson <avstarair@att.net> wrote:

Good Morning;

It looks like the county is at it again... Or perhaps still.

During discussion in December, the thought of an airport users survey was discussed. Topics to ask about included lease / rental rates for facilities (ground and building lease rates, tie down rental), airport security, as well as a few other ideas were discussed. A draft of said survey was presented to the TFAC (Thun Field Advisory Committee) at our regular meeting in January, although not specifically discussed, yours truly pointed out the ambiguity of several of the questions. I suspect the same glazing over occurred at the TNAAC meeting (Tacoma Narrows Airport Advisory Committee). The County Council has postponed discussion of security at the airports pending the results of the survey.

As was mentioned by one individual, the quality of the questions determines the quality of the answers; please keep this in mind when reading what they are asking.

As can be seen by the forwarded email (below) (Editorial note: As an ordered copy & paste, the actual link is now above. MET), the request for participation was sent out one week ago today, with a 10-day response window. To this writing this morning, I had yet to see this appear in my inbox with the exception of it being forwarded to me by a couple of folks.

Like I said, at it again. Speaking with a few of the other airport business owners, seems those that disagree with the gate system as currently imposed on us also didn't receive this email invitation.

The questions that deal either directly or in passing about 'security' lead one to think about how wonderful it must be, without consideration of the collateral damage that will result in the inequitable application of this farce we had foisted upon us.

As a user – whether one time, a few times, or a regular user - of the Pierce County Airports, I encourage you to take the survey and answer the questions that you honestly can. There are a few questions that let you choose 'other' and fill-in a short blank, but there are no general comment areas. If you have general comments, I suggest you let the airport administration know them, and don't forget to include the Director of Public Works, the County Executive, and County Council (All of these folks are in the 'To' header, above.)

This is a short survey, and will only take a few moments of your time, plus whatever comments you choose to send.

This ends on Monday, Feb. 9, so please do not delay.

Thank you! The link is below. (Editorial note: As an ordered copy & paste, the actual link is now above. MET)

Michael Thompson

(Ms McCarthy's response)

Mr Thompson,
Your continual insinuations that the County is trying to do anything other than make general improvements and safety improvements to both of our airports is not constructive.

You are most definitely entitled to a contrary opinion with providing a security gate on the site, but do not misrepresent the intent of the County which is to make improvements to public and airport safety.

I believe access for your customers and visitors can be addressed when all parties work together to find solutions. There could be many approaches such as opening the gate during business hours and restrictions on off hours...I don't know what those ideas could be and I encourage you to work with my team on a collective goal of making our Airport the best it can be which includes the ability to address safety issues.

Thank you,
Pat McCarthy
Pierce County Executive

Sent from my iPhone