

Talking points to TFAC, 9/18/14, regarding the gates / security at Thun Field.

My observations of the first 4 weeks of 24-hour gates

- I estimate that only 20% of folks stop and wait for gate to close – at least partially, before proceeding to destination. In or out, doesn't matter.
- There is not a clearly defined area to pull "off of" to be off the trigger inside the gate. This past week, a gentleman that has a card and access came on to the airport and stopped as he should have done, however, his trailer was still over the sensor, so the gate wouldn't close.
- There is not one single rule or regulation sign posted concerning the gates – should be there if only as a reminder, because, frankly, I have forgotten to wait for closure a couple of times.
- We have had occasion where an airport vendor (Murry's Disposal) came out and was surprised by the gates at roughly 6:30am, the driver called three names listed in the call register, no answers so he gave up trying. After 45 minutes, he phoned his supervisor, who called my office – I had been there since 6:15, so I had him call the driver to call me on the interphone so I could buzz him in. Last week, the driver followed me in, again about 6:15, and my business was the first stop for him. I asked if they had a service code yet, he told me they got one only after threat of no service. I also enquired if they received a copy of the rules, he said no. I told him why I didn't think so as he didn't wait for the gate to close, and also assured him that wasn't his fault, but that should be requested.
- In these 4 weeks, there has not been a programmable message placed on the reader, I have received comment that when one read 'this is a place for your programmable message' boredom quickly sets in and attention is lost waiting for the interphone instructions.
- On September 5, one of our vendors was let in by a "large red truck with a canopy", that did not stop or question our vendor's presence. The description of the truck is similar to an E3RA employee that arrived at about the same time.
- On September 17, one of our vendors, who happens to be deaf, waited at the gate for 15 minutes to come through as he could not hear to use the interphone, or call per Lissa's card instructions. He did not know his card for TIW 'might have' worked. Once again, he piggy-backed on someone else's visit, and his presence was not questioned.
- All in all, we have had to buzz folks in a minimum of 15 times, and although we did not fully track it, I believe we have had at least twice that many others that simply piggy-backed in without question.

In summation, I would like to state that this roll-out has similarities to the government health-care plan roll-out, including cronyism. A great deal of money could have been saved by putting only one gate up, crossing 168<sup>th</sup> Street. That, however, would have caused restrictions to the restaurant, Spanaflight and Spencers/Simflight, who remain with un-fettered access for their customers; I find no appreciation for the irony they are the largest employers on the airport, and also find this to be a distasteful bias toward those businesses from the county.

A great deal of my business contact is with folks that fly in, but when dropping off their aircraft for extended maintenance, their chase ride (generally spouse) has to deal with the gates. In the name of security, to protect me from the unknown by having this gate system is to take away my rights as a business person, and inhibits my ability to run a retail store.

Additionally, my research has failed to come up with any Federal Aviation Regulation, State, or county law that requires this airport to be under 24-hour security. I would be grateful to you if you can direct me to that regulation or law. In the mean time, I propose that we return to the 12-hour security mode that worked so well for many years.

In closing, a quote from Benjamin Franklin seems appropriate:

Those who would give up essential Liberty, to purchase a little temporary Safety, deserve neither Liberty nor Safety.

Thank you for the time.